

8 April 2021

Dear Parents and Caregivers,

I am writing to inform you of changes to the College Canteen starting Term 2. The College has selected Rory's School Lunches to provide its canteen services. Please find attached a letter of introduction from Rory's together with instructions on how to sign up and use the Qkr! App for lunch orders.

The choice to go with a new provider was not taken lightly by the Leadership Team. Rory's has significant experience in other schools and has the capacity to produce healthy and affordable lunches. I invite you to explore their menu and healthy eating policies on their website [www.rorys.com.au](http://www.rorys.com.au).

Rory's are committed to a proactive and customer service-based approach to ensure all students access healthy food at school. Parent feedback to our whole school surveys over the years has indicated support for increasing the range of options for healthy eating and accommodating dietary requirements.

I highlight some key differences below that I ask you to bear in mind for Week 1, Term 2:

1. **Primary students** are encouraged to place a lunch order online before 8:30am using the Qkr! app.
2. **Flexischools will no longer be available and as a result you will need to close your account with them.**  
Unfortunately, this is not something the school can do for you for privacy reasons. We are assured that if you have an amount paid in advance it will be refunded to the account from where you made the last payment. To close your account please follow these instructions from the flexischools website: [Cancel flexischools account](#). If you have any queries, please contact Poppy in the family accounts office on 08 8217 3296.
3. Any students who have forgotten to place a lunch order using the Qkr! App by 8:30am will need to purchase directly from the Canteen.
4. **Secondary students** are encouraged to purchase their lunch directly from the wide range of options available at the Canteen.
5. Rory's School Lunches follows the healthy eating *Right Bite* guidelines recommended by the State Government of South Australia.
6. Noodles brought from home do not meet the healthy eating guidelines and cannot be filled with hot water for students at the canteen.
7. What to do if there is a problem or query:
  - a. Rory's operates a parent hotline for any lunch order queries - 0413 575 800.
  - b. Rory's email address for all other non-urgent enquiries - [reception@rorys.com.au](mailto:reception@rorys.com.au)
  - c. Other general information for parents can be found on Rory's website by clicking on the Parent's Information tab: <https://rorys.com.au/information-for-parents/>

The College is grateful for the generous service of our Canteen staff over many years. As an independent provider, Rory's will engage their own staff and we look forward to a positive and productive working relationship with them moving forward. As always, we welcome continued parent feedback to ensure that this new service meets the needs of our community.

Yours sincerely,



Steve Andrews  
Business Manager

Compassion . Hospitality . Justice . Service . Respect



With great excitement, Rory's School Lunches is commencing canteen services at St Aloysius College, starting Term 2, 2021.

The Rory's Group is an Adelaide based Catering and Canteen Management Company that is currently delivering lunch services to over 50 private, public, and independent South Australian schools.

We truly believe all students deserve healthy and nutritious food to support their growth and learning. Delivering this is our passion, and is why we have a dedicated team of chefs who prepare our fresh and healthy meals and also why so many South Australian schools have chosen Rory's to provide for them.

So, welcome to Rory's School Lunches, and thank you for having us as part of your school community!

### **Our Menu**

Our team of chefs cook the traditional way! We take advantage of fresh herbs and spices to boost the flavor in our foods, and because our menu is delivered fresh daily, we don't need to use harmful preservatives to extend its shelf life.

We cater to the fussiest of eaters by packing our delicious sauces full of veggies they won't even see! We also keep our menus fresh and updated, keeping it exciting for staff and students, encouraging them to try a different range of wholesome foods. Parents can enjoy a guilt-free day off from making lunch, knowing that our lunches are not only affordable but fresh and healthy.

Great care has been given to our menu design to cater to many dietary requirements. Full details are on our website at [www.rorys.com.au](http://www.rorys.com.au).

### **Ordering**

There are a couple of different ways students and staff can purchase lunch or recess.

1. Use the Qkr! App. The details are below on how to download and set up the app. Our full range menu is available to order on Qkr and is a guaranteed way to receive your favorite lunch options as well as meeting your dietary requirements. Orders can be placed weeks in advance until 8.30 am on the day the order is required.
2. Choose from our fantastic café style rotating food range at recess and lunch in the canteen. Some of our selections are pastas, curries and stir-fries, wraps and subs, burgers, and hotdogs. Full EFTPOS facilities are available.

### **Further Information**

Visit [www.rorys.com.au](http://www.rorys.com.au) or [www.facebook.com/rorysschoollunches](https://www.facebook.com/rorysschoollunches) to find further information on the Rory's Group. We also have a parent support line available Monday to Friday between 9:30 am & 5:00 pm on 0413 575 800.

